

State of Illinois  
Department of Human Services  
**Client Grievance Form**



This form should only be used when you feel you were not treated with courtesy, consideration and respect by a Department employee. It is not to be used for appeals regarding your food stamp or assistance case.

**NO RETALIATION WILL BE TAKEN AGAINST YOU FOR FILING THIS COMPLAINT OR PROCEEDING WITH THE GRIEVANCE PROCEDURE.**

Date Form Completed: 01 27 2022

Case Number: 07215281

(Print)

Name: Michael Stoller

(Street)

Address: 5550 N. Kenmore Ave Chicago, Illinois 60640 email Ldms4@hotmail.com

City

State

Zip Code

The questions below are to be answered by the person making the complaint or by a person acting with the knowledge and consent of the person making the complaint.

1. What was the date of the incident? 12-30-2021 see attached grievance complaint
2. Against whom is your complaint made? Give the name and work address of the person.

HSP Policy Unit  
100 South Grand Ave East Springfield, Illinois 62762

3. State the incident that prompted this grievance.

See attached Greivance Complaint

Signature of client filing grievance:

*Leo Stoller on behalf of*

Signature of person completing the form (if someone other than the one filing the grievance):

*Michael Stoller*

**GRIEVANCE**

**Case No: 07125281**

**GRIEVANT(S)**

Michael Stoller  
Client – IDHS Home Health Care Services  
5550 N. Kenmore Ave Apt 522  
Chicago, Illinois 60640  
Phone 312-545-4554  
Email Ldms4@hotmail.com

Christopher Stoller Leo Stoller  
health care workers for Michael Stoller

**V.**

**Respondents**

HSP POLICY UNIT  
100 South Grand Avenue East  
Springfield, Illinois 62762

Illinois Department of Human Services (IDHS)  
Daniel Chung, Rehabilitation Services Supervisor  
Danica Jackson, IDHS Rehabilitation Counselor  
6200 N. Hiawatha Avenue, 3<sup>rd</sup> Floor  
Chicago, Illinois  
(773) 989-5000

**I. IDHS VIOLATION OF A BINDING ARBITRATION AGREEMENT**


Michael Stoller, 30, a disabled person, a protected person, as defined by the Americans for Disability Act (ADA) a client of the Home Services Program for over 4 years now has be retaliated against IDHS.

Michael Stoller, grivant filed an earlier givevance against the IDHS in 2020 when IDHS unlawfully attempted to reduce the monthly hours of care that the grievant was entitled to thru the SEIU Union.

After an a binding arbitration a decision was reached awarding the grievant 304.75 hours of care per month or 76 hours per week. The binding arbitration decision stated that

the grievant would not be retaliated against. (See **Appendix A**)

On January 6, 2022 the grievant received a letter (**Appendix B**) from the HSP Policy Unit see a true and correct copy reproduced below:



J.B. Pritzker, Governor Grace B Hou, Secretary

Illinois Department of Human Services  
Division of Rehabilitation Services

December 30, 2021

MICHAEL STOLLER Case #: 07215281  
5550 N KENMORE AVE APT 522  
CHICAGO IL 60640 - 1880

Dear Customer,

Home Service Program (HSP) records indicate during the following pay period(s), your IP worked more than 60 hours in a work week without an approved exception, which is an unauthorized use of overtime pursuant to 89 Ill. Admin. Code 686.1570.

Dates	Hours Worked	Individual Provider
November 28 - December 4	105.18	CHRIS STOLLER
December 5 - December 11	105.18	CHRIS STOLLER

For the 24-month period beginning 12/29/2021 this notice represents occurrence number: 1

Please work with your Individual Provider(s) to ensure they are complying with HSP requirements and not working more than 60 hours in a work week. If your IP continues to work unauthorized overtime, it may result in progressive consequences including, but not limited to, the IP's suspension, the IP's possible permanent unfunding as a provider in the Home Services Program, or a service plan change to agency services if you are unable to manager your provider(s).


Please know that help is available! If you would like more information on how to manage your IP hours of work or information about the Overtime Policy, please contact your local HSP office for assistance, visit our website at [www.DRS.Illinois.gov/HSP/OT](http://www.DRS.Illinois.gov/HSP/OT), or email [DHS.HSPOvertime@Illinois.gov](mailto:DHS.HSPOvertime@Illinois.gov).

Thank you,  
HSP Policy Unit

**The HSP Policy Unit letter incorrectly states that the “individual provider(s) to ensure they are complying with HSP requirements and not working more than 60 hours a week (240 a month).**

The letter (**Exhibit B**) was sent in retaliation of the binding arbitration agreement

(**Exhibit A**) that was memorialized in the 11-27-2020 decision from the SEIU union that guarantees the care taker of Michael Stoller, Christopher Stoller can receive **304.75 hours of care a month.**(76.18 hours a week). See a true and correct copy of **Exhibit A:**

	<h1>SEIU Healthcare</h1> <p>United for Quality Care</p>
<b>Greg Kelley</b> President	11-27-2020
<b>Faith Arnold</b> Executive Vice-President	Chris Stoller PO Box 60645 Chicago, IL 60660 cns40@hotmail.com
<b>Maggie Lasio</b> Secretary-Treasurer	
<b>Vice Presidents:</b> Jaquie Algee Shaba Andrich Jessica Angus Erica Bland-Durosinmi Felecia Bryant Myra Glassman Anthony Guest Alex Han Terri Harkin Anne Igoe Lenny Jones Tiara Lloyd Sylvia Martinez Beth Menz James Muhammad Jaqueline Rodriguez Brynn Seibert Aly Young	Re: Grievance resolution on your behalf against DHS for dignity and respect Case:2020-DORS-09916
<b>Board Chair:</b> Bernita Drayton	Dear Mr. Stoller,
<b>Vice-Chairs:</b> Maria del Carmen Macias Francine Biss	This letter is to confirm that the grievance filed on your behalf against DHS in the above referenced matter has been resolved. DHS responded to the Union indicating that you were assigned another case manager, <u>your hours are 304.75 you will not be retaliated against.</u>
	Should you have any additional questions or concerns, please contact the Member Resources Center at 866-933-7348, option #6
	For the Union, Duane Rylko

In addition there is a pending Illinois Supreme Court appeal pending involving claims that the complainant has against IDHS case Appeal No. 127286 which has frozen the person care hours, which the the IDHS would have to petition to court to change. See a true and correct copy reproduction below:



**SUPREME COURT OF ILLINOIS**

SUPREME COURT BUILDING  
200 East Capitol Avenue  
SPRINGFIELD, ILLINOIS 62701-1721

CYNTHIA A. GRANT  
Clerk of the Court

(217) 782-2035  
TDD: (217) 524-8132

December 20, 2021

FIRST DISTRICT OFFICE  
160 North LaSalle Street, 20th Floor  
Chicago, IL 60601-3103  
(312) 793-1332  
TDD: (312) 793-6185

Leo Stoller  
P.O. Box 60645  
Chicago, IL 60660

In re: Stoller v. Department of Human Services  
127286

Today the following order was entered in the captioned case:

Motion by Petitioners, *pro se*, for an extension of time to file a motion for leave to file a motion for reconsideration of the order denying Petition for Leave to Appeal and a motion for reconsideration to and including February 6, 2022. Allowed.

Order entered by Justice Michael J. Burke.

Very truly yours,

Clerk of the Supreme Court

See attached Letter from my attorney Philip Kiss to Grace B. Hou and their attorney John Schomberg marked as **Exhibit C.**

The grievant had Covic 19 in December 12/18/20 which precipitated Michael Stoller's need of care to 15 hours a day based upon his doctor's don re-determination(s). On February the graivent filed a Post-Approval Request for Overtime Exception See Exhibit G for 15 hours a day for care of Michael Stoller, seven days a week. **Exhibit D.**

The grievant also filed a Waiver for annual Don Score Revaluation as a result of the pending litigation as between the grievant and the Illinois Department of Human Services See **Exhibit E**.

The Griwant incorporates a related gravance complaint by reference as if fully copied and attached.

**RELIEF REQUESTED**

1. That the notice from the HSP Policy Unit letter December 30, 2021 stating that “for the 24 month period beginning 12-29-2021 this notice represents occurrence number 1 be vacated or resented .
2. That the HSP Policy Unit and / or the IDHS cease and desist from contacting the griavant during the pendency of the litigation as between Michael Stoller v. IDHs Illinois Supreme Court Appeal No 127286 and the pending law suit between Stoller v.

**IN THE CIRCUIT COURT FOR THE SEVENTH JUDICIAL CIRCUIT  
SANGAMON COUNTY, ILLINOIS**

MICHAEL STOLLER, CHRISTOPHER )  
STOLLER, and LEO STOLLER, )

Plaintiffs, )

v. )

CASE NO: 2021CH000108

ILLINOIS DEPARTMENT OF HUMAN )  
SERVICES (IDHS), DANIEL CHUNG, IDHS )  
Rehabilitation Services Supervisor, DANICA )  
JACKSON, IDHS Rehabilitation Counselor, )  
SCOTT GERTZ, Attorney for IDHS, )  
ANTOINETTE KWATENG, Deputy Inspector )  
General, KWAME RAOUL, Illinois Attorney )  
General. J.B. PRITZKER, Governor of Illinois, )  
And BRIAN JANT, Assistant Attorney General, )  
John Does 1 thru 10, Lawyers, agents, assigns )

Defendants. )

**VERIFIED COMPLAINT AND JURY DEMAND**

3. All correspondence as between the IDHS and Michael Stoller, Leo Stoller and Christopher Stoller should be directed to their attorney during the pendency of the litigation see address below:

**KISS & ASSOCIATES, LTD.  
ATTORNEYS AT LAW**

PHILIP M. KISS  
ATTORNEY AT LAW

*Please send correspondence to:*  
6615 GRAND AVENUE - #B-203  
GURNEE, ILLINOIS 60031  
(815) 385-4410 Phone  
(847) 367-5183 Phone  
  
(815) 385-4420 Fax  
  
philip\_kiss@comcast.net

4. In the alternative, if the grievant fails to receive the relief he is requesting, the grievant request that this proceeding be stayed pending an immediate appeal to the Circuit Court of Illinois.
5. That Michael Stoller's hours of care for Michael Stoller stay pursuant to the care plan that Dr. Ralph Menezes put into place with the IDHS of 15 hours a day, seven days a week. Complainants are also requesting that the IDJS confirms that there will be no more retaliation from the IDHS and they will not reduce the service care hours that Michael Stoller so desperately needs and his physicians recommend.

## **II. SWORN STATEMENTS**

I, Christopher Stoller, declare, under the laws of the State of Illinois that the foregoing is true and correct to the best of my knowledge and belief.

**DATE: January 27, 2022**

/s/ Christopher Stoller

I, Leo Stoller, declare, under the laws of the State of Illinois that the foregoing is true and correct to the best of my knowledge and belief.

**DATE: January 27, 2022**

/s/ Leo Stoller

I, Michael Stoller, declare, under the laws of the State of Illinois that the foregoing is true and correct to the best of my knowledge and belief.

**DATE: January 27, 2022**

/s/ Michael Stoller



Certificate of service

OIG.Referrals@Illinois.gov

*Antoinette Kwateng  
Deputy Inspector General  
Division of Complaints & Compliance  
Office of Executive Inspector General  
for the Agencies of the Illinois Governor  
69 W. Washington St., Suite 3400  
Chicago, IL 60602*

---

HSP Policy Unit DHS.HSPOvertime@illinois.gov

Grace B. Hou Secretary Patrick, Rahnee John.Schomberg ,Keith McKinley, Steven Mitchell,  
Regional Manager,  
Office of Civil Rights U.S. Depart of Health and Humane Services Civil Rights Division Department of  
Justice, 230 S. Dearborn St, Chicago American Civil Liberty Union 150 N. Michigan Ave Senator Dick  
Durbon President Joe Biden Justice, Department for Civil Rights Governor J. B Pritzker John R.  
Lausch U.S. Attorney

To: Patrick, Rahnee ; Schomberg, John F ; keith.mckinley@illinois.gov Cc: grace.hou@illinois.gov ;  
[governor@Illinois.gov](mailto:governor@Illinois.gov)

insspectorgeneral@illinois.gov

Bureau of Hearings  
69 West Washington  
4th Floor  
Chicago

III

60602

# EXHIBIT A



# SEIU Healthcare®

## United for Quality Care

**Greg Kelley**

President

**Faith Arnold**

Executive Vice-President

**Maggie Laslo**

Secretary-Treasurer

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- Shaba Andrich
- Jessica Angus
- Erica Bland-Durosinmi
- Felecia Bryant
- Myra Glassman
- Anthony Guest
- Alex Han
- Terri Harkin
- Anne Igoe
- Lenny Jones
- Tiara Lloyd
- Sylvia Martinez
- Beth Menz
- James Muhammad
- Jaqueline Rodriguez
- Brynn Seibert
- Aly Young

**Board Chair:**

Bernita Drayton

**Vice-Chairs:**

- Maria del Carmen Macias
- Francine Rico
- Kim Smith
- Alberta Walker

**Illinois**

2229 S. Halsted  
Chicago, IL 60608  
Phone: 312.980.9000

**Indiana**

60 W. 80th Place  
Merrillville, IN 46410  
Phone: 219.885.3615

**Missouri**

5585 Pershing Avenue  
Suite 230  
St. Louis, MO 63112  
Phone: 314.533.3633

www.seiuhhealthcareilln.org

11-27-2020

Chris Stoller  
PO Box 60645  
Chicago, IL 60660  
cns40@hotmail.com

Re: Grievance resolution on your behalf against DHS for dignity and respect

Case:2020-DORS-09916

Dear Mr. Stoller,

This letter is to confirm that the grievance filed on your behalf against DHS in the above referenced matter has been resolved. DHS responded to the Union indicating that you were assigned another case manager, your hours are 304.75 you will not be retaliated against.

Should you have any additional questions or concerns, please contact the Member Resources Center at 866-933-7348, option #6

For the Union,  
Duane Rylko

Ms. Duane Rylko MRC Organizer  
[Duane.rylko@seiuhcil.org](mailto:Duane.rylko@seiuhcil.org)  
866-933-7348 #6



# EXHIBIT B



J.B. Pritzker, Governor

Grace B Hou, Secretary

December 30, 2021

MICHAEL STOLLER  
5550 N KENMORE AVE APT 522  
CHICAGO IL 60640 - 1880

Case #: 07215281

Dear Customer,

Home Service Program (HSP) records indicate during the following pay period(s), your IP worked more than 60 hours in a work week without an approved exception, which is an unauthorized use of overtime pursuant to 89 Ill. Admin. Code 686.1570.

Dates	Hours Worked	Individual Provider
November 28 - December 4	105.18	CHRIS STOLLER
December 5 - December 11	105.18	CHRIS STOLLER

For the 24-month period beginning 12/29/2021 this notice represents occurrence number: 1

Please work with your Individual Provider(s) to ensure they are complying with HSP requirements and not working more than 60 hours in a work week. If your IP continues to work unauthorized overtime, it may result in progressive consequences including, but not limited to, the IP's suspension, the IP's possible permanent unfunding as a provider in the Home Services Program, or a service plan change to agency services if you are unable to manager your provider(s).

Please know that help is available! If you would like more information on how to manage your IP hours of work or information about the Overtime Policy, please contact your local HSP office for assistance, visit our website at [www.DRS.Illinois.gov/HSP/OT](http://www.DRS.Illinois.gov/HSP/OT), or email [DHS.HSPOvertime@Illinois.gov](mailto:DHS.HSPOvertime@Illinois.gov).

Thank you,  
HSP Policy Unit



J.B. Pritzker, Governor

Grace B Hou, Secretary

December 30, 2021

CHRIS STOLLER  
5550 N KENMORE AVE APT 522  
CHICAGO IL 60640 - 1880

Dear Individual Provider,

Home Service Program (HSP) records indicate during the following pay period(s), you worked more than 60 hours in a work week without your Customer having an approved exception, which is an unauthorized use of overtime pursuant to 89 Ill. Admin Code 686.1570.

Dates	Hours Worked	# of Customer(s)
November 28 - December 4	105.18	1
December 5 - December 11	105.18	1

For the 24-month period beginning 12/29/2021 this notice represents occurrence number: 1

Please work with your Customer to ensure you comply with HSP requirements and do not work more than 60 hours in a work week without an approved exception.

Under 89 Ill. Admin Code 1570 and the currently effective collective bargaining agreement, additional occurrences of unauthorized use of overtime will result in progressive consequences including, but not limited to, additional suspensions and possible permanent unfunding as a provider in the Home Services Program.

For more information, please visit our website at: [www.DRS.Illinois.gov/HSP/OT](http://www.DRS.Illinois.gov/HSP/OT)

Thank you,  
HSP Policy Unit  
[DHS.HSPOvertime@illinois.gov](mailto:DHS.HSPOvertime@illinois.gov)

# EXHIBIT C

**KISS & ASSOCIATES, LTD.**  
**ATTORNEYS AT LAW**

---

PHILIP M. KISS  
ATTORNEY AT LAW

*Please send correspondence to:*  
6615 GRAND AVENUE - #B-203  
GURNEE, ILLINOIS 60031  
(815) 385-4410 Phone  
(847) 367-5183 Phone

(815) 385-4420 Fax

philip\_kiss@comcast.net

**PLEASE NOTE OUR  
NEW ADDRESS**

BY E-MAIL

March 19, 2021

Ciera Harvey, M.A  
Rehabilitation Counselor  
HSP - Home Services Program  
Wood Street Office  
1151 South Wood Street  
Chicago, Illinois 60612

Re: DHS request for a DON Redetermination of Michael Stoller, a disabled person, a protected person under the Americans for Disability Act, who has Covid 19

Dear Ms. Harvey:

Your e-mail misrepresents my letter of March 9 2021 with respect to having my client, Michael Stoller, submit to a redetermination of his medical condition. We have attached a copy of the March 9<sup>th</sup> letter for your convenience. On the second page, the second-to-last paragraph states:

“While these matters are being litigated in court, it has been my advice to Christopher and Leo Stoller that any determination made prior to an adjudication of the merits of the pending cases would be redundant. Since these matters are already in court, the court should make the proper disposition.”

Michael Stoller's medical condition has not changed from his last redetermination, and it is unlikely that it will ever change within his lifetime. In addition to his previous medical condition, Mr. Stoller is also currently suffering from Covid 19.

At this time I have advised my clients that it would be imprudent to have a redetermination which might very well be at odds with what the Appellate Court decides. Therefore, until we get a judicial ruling on the pending litigation, we do not anticipate subjecting my client to another examination. If the court determines that additional clarification is needed, they will undoubtedly order whatever additional medical examinations they feel are necessary to make a determination on the underlying case.



**KISS & ASSOCIATES, LTD.**  
**ATTORNEYS AT LAW**

---

Ciera Harvey, M.A.  
March 19, 2021

Page Two

In conclusion, unless we are ordered by the court to have Michael Stoller undergo a redetermination, it is our intention to allow the court to decide the issue on the merits of the case.

Sincerely,

*Philip M. Kiss*

Philip M. Kiss

attachment

CS/PK/dd

# EXHIBIT D



**POST-APPROVAL REQUEST FOR OVERTIME EXCEPTION**

To request post-approval for an exception of Individual Provider Overtime, the Home Services Program (HSP) Customer must complete and submit this form to the local HSP office where he or she is served. Use of Individual Provider Overtime under the requested exception should be submitted as soon as the need is known or no later than 5 business days thereafter. Incomplete forms will be returned to the Customer. Please note that medical or other required documentation must be attached. The Customer will receive written notification of a decision within 30 days of HSP's receipt of the completed form. Unauthorized overtime will result in an occurrence as defined under the HSP Individual Provider Overtime policy with progressive consequences for the Individual Provider (IP).

Customer Name: MICHAEL STOLLER  
 Street Address: 5550 N. KENMORE AVE APT 522  
 City/State/Zip Code: CHICAGO, IL 60640  
 HSP Case Number: 07125281  
 HSP Local Office: WOODSTREET  
 Individual Provider Name: CHRIS STOLLER LEO STOLLER

**Overtime Exception Category:**

Please choose ONE Exception Category and complete the Section for that category in full.

Provider Unable to Work - HSP may approve up to 120 days.

IP has quit, was unfunded, no longer meets qualifications, or has expired credentials.

The back-up IP is unable to work.

Homemaker agency in the Customer's service area is at capacity or otherwise not available.

There is no CIL in the Customer's service area or;

HSP Customer has contacted the CIL in his or her service area to identify additional IPs.

CIL Staff Person Printed Name and Signature \_\_\_\_\_ Date \_\_\_\_\_

Emergency Need - HSP may approve up to 4 additional hours each pay period with a maximum of 30 hours/year.  
 \* No approval is needed for the first 4 hours per pay period with a maximum of 30 hours per year under this exception category.

Number of additional hours and pay period dates are identified below.

HSP Customer has an emergency need for: 15 HR PER DAY hours (number of hours)

Reason for Emergency Exception Request:  
MICHAEL STOLLER DIAGNOSED WITH COVID 19 SURVIVOR EFFECTS  
SEE DR. FELIX MAVASHEV MD MEDICAL LETTER 2/25/21

Michael Stoller  
 HSP Customer Signature \_\_\_\_\_ Date 2-25-21

**For Internal State Use Only:**

Date Received in Local HSP Office:	Date Entered in WebCM:
Name:	Title:

# Universal Health, Ltd.

## Feliks Mavashev, MD

1007 W. Lawrence Ave.

Chicago, IL 60640

Telephone: (773) 271-1500---Fax: (773) 271-2048

---

To: Leo Stoller

5550 N. Kenmore ave

Chicago, Il 60640

Re: Stoller, Michael

DOB: 12.09.1991

I am recommending that Michael Stoller, my patient, who was diagnosed with COVID-19, and is now experiencing Post COVID-19 survivor effects, which include, having chills, without a fever, muscle and joint pain, as well as body aches, chronic fatigue, partial loss of sense of smell, headache, dizziness, and difficulty sleeping and needed at least a 15 hours a day of home health care for his health safety and wellbeing.

If you have any questions, please feel free to call my office.

Sincerely,



2-25-2021

Feliks Mavashev, MD

FELIKS MAVASHEV, M.D.  
1007 W. Lawrence Ave.  
Chicago, IL 60640  
Tel: 773-271-1500 Fax: 773-271-2048



**MEDICAL DOCUMENTATION FOR OVERTIME EXCEPTION REQUEST**

The individual listed below is a Customer of the Home Services Program (HSP) and indicates he or she is under your medical care. The Customer is requesting an exception to the Individual Provider Overtime rules based on a Unique/Complex Needs exception (89 Ill Admin Code 686.1520). This exception exists when it is determined that the Customer's health and safety will be compromised by adding additional Individual Providers to his or her Service Plan (E.g., Personal Assistant, Certified Nurse Assistant, Licensed Practical Nurse, Registered Nurse). An Individual Provider assists the Customer in the home with activities of daily living such as meal preparation, cleaning, laundry, and personal care tasks that can include toileting, bathing, grooming and more. This form, along with accompanying medical documentation, should be completed and signed by a treating physician. Any unsigned or incomplete forms will be returned to the Customer.

Customer Name: Michael Stoller  
 HSP Case Number: 07125281  
 HSP Local Office: Wood Street  
 Physician Printed Name: FELIX MAVASHEV M.D.  
 Physician Street Address: 1007 W. LAWRENCE AVE  
 Physician City/State/Zip Code: CHICAGO, IL 60640

Please indicate the last time the Customer was examined by you. Please provide, in detail, all recent and past information regarding the Customer's diagnoses, impairments, conditions, illnesses and/or injuries relevant to the overtime exception request. Please include supporting medical documentation with this form:

SEE ATTACHED MEDICAL LETTER FOR  
 MICHAEL STOLLER DATED 2-25-21

Please explain what unique or complex needs exist in regards to the Customer's medical condition that would necessitate limiting the number of Individual Providers who see to the Customer's needs:

By signing below, you (the Physician) acknowledge and certify that you are liable for the truth, accuracy, and completeness of all statements contained herein. Any false or fraudulent statements may result in exclusion from participation in federal health care programs, loss of license or disciplinary actions by state regulatory agencies and prosecution under applicable federal and state laws.

Physician's Signature

Date

# Universal Health, Ltd.

## Feliks Mavashev, MD

1007 W. Lawrence Ave.

Chicago, IL 60640

Telephone: (773) 271-1500---Fax: (773) 271-2048

---

To: Leo Stoller

5550 N. Kenmore ave

Chicago, Il 60640

Re: Stoller, Michael

DOB: 12.09.1991

I am recommending that Michael Stoller, my patient, who was diagnosed with COVID-19, and is now experiencing Post COVID-19 survivor effects, which include, having chills, without a fever, muscle and joint pain, as well as body aches, chronic fatigue, partial loss of sense of smell, headache, dizziness, and difficulty sleeping and needed at least a 15 hours a day of home health care for his health safety and wellbeing.

If you have any questions, please feel free to call my office.

Sincerely,



2-25-2021

Feliks Mavashev, MD

**FELIKS MAVASHEV, M.D.**  
1007 W. Lawrence Ave.  
Chicago, IL 60640  
Tel: 773-271-1500 Fax: 773-271-2048



Illinois  
Indiana

# SEIU Healthcare®

## United for Quality Care

**Greg Kelley**  
President

**Faith Arnold**  
Executive Vice-President

**Maggie Laslo**  
Secretary-Treasurer

**Vice Presidents:**

- Jaquie Algee
- Shaba Andrich
- Jessica Angus
- Erica Bland-Durosinmi
- Felecia Bryant
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**Board Chair:**

Bernita Drayton

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- Maria del Carmen Macias
- Francine Rico
- Kim Smith
- Alberta Walker

**Illinois**

2229 S. Halsted  
Chicago, IL 60608  
Phone: 312.980.9000

**Indiana**

60 W. 80th Place  
Merrillville, IN 46410  
Phone: 219.885.3615

**Missouri**

5585 Pershing Avenue  
Suite 230  
St. Louis, MO 63112  
Phone: 314.533.3633

www.seiuhhealthcareilln.org

11-27-2020

Chris Stoller  
PO Box 60645  
Chicago, IL 60660  
cns40@hotmail.com

Re: Grievance resolution on your behalf against DHS for dignity and respect  
Case:2020-DORS-09916

Dear Mr. Stoller,

This letter is to confirm that the grievance filed on your behalf against DHS in the above referenced matter has been resolved. DHS responded to the Union indicating that you are was assign another case manager, your hours are 304.75 you will not be retaliated against.

Should you have any additional questions or concerns, please contact the Member Resources Center at 866-933-7348, option #6

For the Union,  
Duane Rylko

Ms. Duane Rylko MRC Organizer  
[Duane.rylko@seiuhcil.org](mailto:Duane.rylko@seiuhcil.org)  
866-933-7348 #6



# EXHIBIT E





# WAIVER FOR ANNUAL DON SCORE RE EVALUATION

## Page 1 Summary

Name: Stoller Michael  
Last First Middle  
Social Security Number: 9407 Recipient I.D. Number: \_\_\_\_\_

### Continuing Individual Eligibility for Medicaid Waiver (check all that apply)

- Yes, the individual has a diagnosis of mental retardation.
- Yes, the individual has a diagnosed related condition:
  - It is attributable to epilepsy or cerebral palsy.
  - It is attributable to Schizophrenia (Please specify.)
  - The individual has substantial functional limitations in three or more of the following major life areas (check all that apply):
    - Self-care
    - Learning
    - Self-direction
    - Mobility
    - Language
    - Capacity for independent living

Yes, the individual requires active treatment for a developmental disability

### Grounds for annual waiver:

There is pending litigation against the Illinois Department of Human Services Illinois Supreme Case Number 127286 see attached

### Individual Service and Support Advocate

Signature: /s/Leo Stoller Printed Name: Leo Stoller

Telephone: 312-545-4554

P.O. Box 60645  
Chicago, Illinois 60660  
email [Ldms4@hotmail.com](mailto:Ldms4@hotmail.com)



# SUPREME COURT OF ILLINOIS

SUPREME COURT BUILDING  
200 East Capitol Avenue  
SPRINGFIELD, ILLINOIS 62701-1721

CYNTHIA A. GRANT  
Clerk of the Court

December 20, 2021

FIRST DISTRICT OFFICE  
160 North LaSalle Street, 20th Floor  
Chicago, IL 60601-3103  
(312) 793-1332  
TDD: (312) 793-6185

(217) 782-2035  
TDD: (217) 524-8132

Leo Stoller  
P.O. Box 60645  
Chicago, IL 60660

In re: Stoller v. Department of Human Services  
127286

Today the following order was entered in the captioned case:

Motion by Petitioners, *pro se*, for an extension of time to file a motion for leave to file a motion for reconsideration of the order denying Petition for Leave to Appeal and a motion for reconsideration to and including February 6, 2022. Allowed.

Order entered by Justice Michael J. Burke.

Very truly yours,

A handwritten signature in cursive script that reads "Cynthia A. Grant". The signature is written on a grid background.

Clerk of the Supreme Court

cc: Appellate Court, Second District  
Christopher Stoller  
Michael Stoller  
Nadine Jean Wichern

# EXHIBIT F

Name: Michael Stoller

## COVID-19 CORONAVIRUS PCR - Details

### COVID-19 CORONAVIRUS PCR

Results  
Abnormal

Status: Final result (Collected: 12/18/2020 6:24 PM)

Your COVID-19 test is POSITIVE: Stay in quarantine until you have been given further direction from either NorthShore Infection Control or the Illinois Department of Public Health

- Stay home: Keep Your Household Home
  - Restrict activities outside your home, except for getting medical care.
  - Do not go to work, school, or public areas.
  - Avoid using public transportation
- If you were tested Prior to a Scheduled Procedure: Your procedure will be cancelled and will be rescheduled in coordination with your Procedure Physician.
- Most Cases can be cared for at home - monitor your symptoms.
 

Shortness of breath	Constant Chest Pain/Pressure
Slurred Speech (new or worsening)	Severe constant dizziness or lightheadedness
- Call your health care provider or the Immediate Care at 224-364-2273 if you experience worsening symptoms:
- Call 911 if you have a medical emergency, alert the dispatch that you have COVID-19 and put on a facemask if possible. If you choose to go the Emergency Room on your own due to worsening symptoms - please go to Evanston or Glenbrook Hospital only - call ahead to the Emergency Room and ask to speak to the charge nurse notifying them that you have COVID and the symptoms you are having..
  - Glenbrook Emergency Department - 847-657-5632
  - Evanston Emergency Department - 847-570-2111
- Wash hands with soap and water for at least 20 seconds or, if soap and water are not available, clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol
- Cover cough and sneezes with tissues or by coughing into the inside of your elbow. Dispose of tissue in a lined trash can. Wear a mask at all times if you can.
- Stay away from others: try to stay in a specific room and away from other people in your home. Practice social distancing: maintain 6 feet from other household members
- Clean and disinfect touch surfaces and common areas in your home with Clorox wipes or a diluted bleach solution (door handles, toys, coffee tables, chairs, bathrooms and kitchen sinks). 1/4 cup bleach to 1 gallon of water - you can use this in a spray bottle or with sponge from a bucket. For toys you should then rinse them with water if possible.
- Do not share utensils, towels etc.

- o If you have questions about isolation or quarantine for you or your family, please contact NorthShore's Infection Control Department at 847-570-2002 or contact the Illinois Department of Public Health.
- o Monitor symptoms. Call your health care provider or the Immediate Care at 224-364-2273 if you experience worsening symptoms, like shortness of breath. Call 911 if you have a medical emergency, alert the dispatch that you have COVID-19 and put on a facemask if possible. If you choose to go the Emergency Room on your own due to worsening symptoms - please go to Evanston or Glenbrook Hospital only - call ahead to the Emergency Room and ask to speak to the charge nurse notifying them that you have COVID and the symptoms you are having..
  - Glenbrook Emergency Department - 847-657-5632
  - Evanston Emergency Department - 847-570-2111
- o If your family starts developing symptoms, please have them log into their NorthShoreConnect account and complete a COVID-19 E-visit.

You can try the following remedies to alleviate some of your symptoms and fight this viral illness:

- Tylenol for fevers and body aches and headaches
- Mucinex-DM Extra Strength or Robitussin for cough and mucous relief
- Vicks Vapo Rub apply to chest and under nose as often as you would like.
- Fresh Ginger + Lemon + Honey Tea. (Add 1 tablespoon of each to boil water, let simmer for 3-4 minutes, strain and drink. You can adjust the quantity of each ingredient based on taste)
- Nyquil at bedtime to help with sleeping.
- Warm steam or humidifier to avoid dry air
- At least 1 glass of water every hour or Pedialyte or Gatorade
- Cough drops like Halls or Cepacol for sore throat and cough
- Salt water gargles three time a day- use warm water with 1 teaspoon of salt
- Saline nasal spray for nasal congestion up to twice a day

Return to Work:

- NorthShore offers e-visits to help obtain guidance regarding return to work and provide a letter for your employer.
- To schedule an e-visit for return to work go to: [COVID Return to Work/FMLA Forms](#)

NorthShore Team Members:

- You will receive a follow-up communication from Employee Health with further guidance and return to work instructions.
- DO NOT RETURN TO WORK until you get your instructions from Employee Health.

Specimen Information: Throat

Component	Value	Flag	Ref Range	Units	Status
<b>COVID-19 SPECIMEN SOURCE</b>	OROPHARYNGEAL				Final
<b>COVID-19 CORONAVIRUS PCR</b>	POSITIVE	!	NOT DETECTED		Final
Comment :					

Component	Value	Flag	Ref Range	Units	Status
-----------	-------	------	-----------	-------	--------

COVID-19 Coronavirus detected by PCR

.

A normal result for this test is no virus detected.

Interpreted by Karen L. Kaul, M.D., Ph.D.

This test was developed and its performance

characteristics determined by the Evanston

Hospital Molecular Diagnostics Laboratory.

It has not been cleared or approved by the

U.S. Food and Drug Administration.

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[Home](#) » [Harvard Health Blog](#) » The tragedy of long COVID - Harvard Health Blog

# The tragedy of long COVID

POSTED OCTOBER 15, 2020, 2:30 PM , UPDATED MARCH 01, 2021, 1:02 PM



[Anthony Komaroff, MD](#)

Editor in Chief, *Harvard Health Letter*

Suppose you are suddenly stricken with COVID-19. You become very ill for several weeks. On awakening every morning, you wonder if this day might be your last.

And then you begin to turn the corner. Every day your worst symptoms — the fever, the terrible cough, the breathlessness — get a little better. You are winning, beating a life-threatening disease, and you no longer wonder if each day might be your last. In another week or two, you'll be your old self.

But weeks pass, and while the worst symptoms are gone, you're not your old self — not even close. You can't meet your responsibilities at home or at work: no energy. Even routine physical exertion, like vacuuming, leaves you feeling exhausted. You ache all over. You're having trouble concentrating on anything, even watching TV; you're unusually forgetful; you stumble over simple calculations. Your brain feels like it's in a fog.

Your doctor congratulates you: the virus can no longer be detected in your body. That means you should be feeling fine. But you're not feeling fine.

The doctor suggests that maybe the terrible experience of being ill with COVID-19 has left you a little depressed, or experiencing a little PTSD. Maybe some [psychiatric treatment](#) would help, since there's nothing wrong with you physically. You try the treatment, and it doesn't help.

## How common are lingering COVID symptoms?

Tens of thousands of people in the United States have lingering illness following COVID-19. In the US, we call them post-COVID "long haulers." Currently, the condition they are suffering from is known as "long COVID," although other names are being proposed.

Published studies (see [here](#) and [here](#)) and surveys conducted by patient groups indicate that 50% to 80% of patients continue to have bothersome symptoms three months after the onset of COVID-19 — even after tests no longer detect virus in their body.

## Which lingering symptoms are common?

The most common symptoms are fatigue, body aches, shortness of breath, difficulty concentrating, inability to exercise, headache, and difficulty sleeping. Since COVID-19 is a new disease that first appeared in December 2019, we have no information on long-term recovery rates.

## Moving toward a better definition of long haulers — and a new name

Very different chronic illnesses may develop in some people who have had COVID-19. So, the National Institutes of Health (NIH) has proposed a unifying name: post-acute sequelae of SARS-CoV-2 infection, or PASC. (SARS-CoV-2 is the virus that causes COVID-19.)

Most people who get COVID-19 recover within weeks or a few months. However, some will likely suffer chronic damage to their lungs, heart, kidneys or brain that the virus inflicted. Others will develop long COVID.

We do not yet have a formal definition of long COVID. In my opinion, such a definition should include these three points:

- A medical diagnosis of COVID-19, based on both symptoms and/or diagnostic testing for the SARS-CoV-2 coronavirus
- Not having returned to pre-COVID-19 level of health and function after six months



- Having symptoms that suggest long COVID, but no evidence of permanent damage to the lungs, heart, and kidneys that could cause those symptoms.

## Is long COVID the same as chronic fatigue syndrome (ME/CFS)?

Dr. Anthony Fauci, director of the National Institute of Allergy and Infectious Diseases, has speculated that long COVID likely is the same as or very similar to [myalgic encephalomyelitis/chronic fatigue syndrome](#) (ME/CFS).

ME/CFS can be triggered by other infectious illnesses — such as mononucleosis, Lyme disease, or severe acute respiratory syndrome (SARS), another coronavirus disease. Before the pandemic, the National Academy of Medicine estimated that as many as 2.5 million people in the US are living with ME/CFS. I recently published an [article](#) in the journal *Frontiers in Medicine* indicating that the pandemic could well double that number in the next year.

## Who is more likely to become a long hauler?

Currently, we can't accurately predict who will become a long hauler. As an [article](#) in *Science* notes, people only mildly affected by COVID-19 still can have lingering symptoms, and people who were severely ill can be back to normal two months later.

However, continued symptoms are more likely to occur in people over age 50, people with two or three chronic illnesses, and, possibly, people who became very ill with COVID-19.

## What might cause the symptoms that plague long haulers?

Research is underway to test several theories. People who have ME/CFS, and possibly people with long COVID, may have one or more of these abnormalities:

- an ongoing low level of inflammation in the brain
- an autoimmune condition in which the body makes antibodies that attack the brain
- decreased blood flow to the brain, due to abnormalities of the autonomic nervous system
- difficulty making enough energy molecules to satisfy the needs of the brain and body.

## The bottom line

How many people may develop long COVID? We can only guess. By late February, 2021, almost 30 million Americans were confirmed to have been infected by the virus. Probably many more were never diagnosed. Early studies indicate that one in ten people with COVID-19 may develop long COVID that lasts at least a year. Ultimately, how long these illnesses last remains to be determined.

For this and many other reasons, the strain on the American health care system and economy from the pandemic will not end soon. Fortunately, the NIH and CDC have committed major support for research on long COVID. In the US and around the world, planning is underway to develop centers dedicated to research into long COVID and caring for those who have it.

Virtually every health professional I know believes that the pandemic in the US could and should have been better controlled than it has been. Bad mistakes rarely lead to only temporary damage.

## Related Information: [COVID-19, Flu, and Colds](#)



## Related Posts:

[The hidden long-term cognitive effects of COVID-19](#)

[Hormonal therapy for aggressive prostate cancer: How...](#)

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COMMENTS

10

TOPICS

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## Comments:

POSTED OCTOBER 23RD, 2020 AT 10:56 AM

### **Mark Donovan**

Thank you for the article. I had mild Covid-19 symptoms in early April, but did not qualify for testing at that time. I have the Long Hauler symptoms. I had cardiology and pulmonology testing done over the summer, but they didn't show anything definitive.

Tuesday, I read your article on CFS. I discussed it with my doctor and even though I am not officially diagnosed, she suggested that I starting living my life to CFS guidelines, as far as pacing myself.

After reading more about ME/CFS, so many odd medical issues, that I never had answers for, now make sense. While it sucks not having a cure, knowing what is causing the issues makes it easier to deal with them.

POSTED OCTOBER 18TH, 2020 AT 6:09 PM

### **Molly Shaw**

Thank you for information. I've been sick since March 21st, didn't get tested for covid19 until I was sick for weeks and tested negative five times. I have all of the ongoing issues you listed and it is a struggle just to breathe. I also had inflammation issues before this virus.

POSTED OCTOBER 17TH, 2020 AT 7:26 PM

### **Claire**

As my husband was in a Covid ICU for 2 weeks, I was home, on my own to deal with "mild" Covid.

I basically slept a lot, drank lots of Gatorade, kept a close watch on oxygen levels and cried.

We both recovered. Now we are both having hair loss. I've been through chemo and have had to deal with chunks of hair coming out. This is not like chemo, but it is not good.

It's been a sad and tough road. My mom died of Covid in April, we both got Covid and watching the number of so many people dying is heart wrenching.

Wear masks, social distance and wash your hands, that's what my mom would always say.

Stay safe. Be well.

POSTED OCTOBER 17TH, 2020 AT 6:59 PM

### **Kolya Krece**

Post-COVID cases of ME/CFS will not actually place much of a load on the health care system for the simple reason that the health care system by and large ignores people with ME/CFS. It does not devote much in the way of resources to studying the physiology of their illness. Nor are many resources allocated to treating people who are so sick with ME/CFS that they are bed bound or home bound.

So don't worry – if the past is any guide post-COVID ME/CFS patients will be treated just like most ME/CFS patients have already been – they will be ignored and their suffering largely delegitimized and minimized.

POSTED OCTOBER 20TH, 2020 AT 7:24 PM

### **Amber Slover**

What you've said is so very sad.... and true.

POSTED OCTOBER 16TH, 2020 AT 5:32 PM

### **Lisa**

Long-haulers should treat themselves with 'aggressive rest' in the hopes of recovering their former level of function. I have pushed through ME, rheumatoid arthritis and fibromyalgia for far too long out of necessity. I keep getting worse.

POSTED OCTOBER 16TH, 2020 AT 9:15 AM

### **Nancy Blake**

The connection with exertion, therefore the importance of rest should be researched, but it won't be, because who would make any money from telling patients what our grandparents told us: when you're sick, go to bed and stay there until you're better.

We know viruses can remain latent and be reactivated, producing apparently unrelated outcomes: chicken pox to shingles, German measles to fetal damage, for example. Is this what is happening in long covid, when symptoms develop after the patient seems virus-free?

We know that our immune system requires energy to fight a virus. But 'sickness behaviour', Nature's way of making us conserve our energy for use by our immune system has been stigmatised by psychiatry: CBT and exercise have replaced convalescence with 'rehabilitation'.

We myalgic encephalomyelitis veterans of decades-long incapacity and intractable pain often brought on by graded exercise look on with pity and horror at news clips of long term (three months!) covid patients collapsed over exercise bikes.... please don't let what was, and still is done to us be inflicted on them!

Ramsay's patients given six months rest actually recovered. Today there is the occasional Facebook post: 'My doctor just gave me a six month sick note and told me to go home and rest. I'm completely well now.'

The 2015 IOM report on ME/CFS concluded that this is a disease of which the defining characteristic is that 'exertion of any kind – physical, cognitive or emotional – may adversely affect many organ systems...!' (last sentence before the recommendation for the name 'Systemic Exertion Intolerance Disease').

Rest, convalescence, good nursing care, beginning with guidelines for self care and home nursing, and continuing for the long term when needed must be the way forward.

Ramsay, on ME:

'The syndrome which is currently known as Myalgic Encephalomyelitis in the UK and Epidemic Neuromyasthenia in the USA leaves a chronic aftermath of debility in a large number of cases. The degree of physical incapacity varies greatly, but the dominant clinical feature of profound fatigue is directly related to the length of time the patient persists in physical effort after its onset; put in another way, those patients who are given a period of enforced rest from the onset have the best prognosis.'

(Ramsay, M. Myalgic Encephalomyelitis: A Baffling Syndrome With a Tragic Aftermath.

POSTED OCTOBER 15TH, 2020 AT 4:20 PM

### **Kate Porter**

Thank you for covering this topic. I'm 35, almost at 7 months of lingering symptoms and was previously healthy.

Amy Watson, a long hauler from Oregon is the first to label us "long haulers". She created a group for us with that name — for those of us who connected back in April and realized we were far past the average 2 week period they claimed it would take to recover.

Does Harvard have any plans to help uncover causes and potential treatment for these long term issues? We don't necessarily fit the ME/CFS profile (some overlap but large differences as well).

POSTED OCTOBER 19TH, 2020 AT 7:15 PM

### **Mary Smith**

I had all of the symptoms in February. But when they tested me for antibodies in June they were not present. I never want to ever be that sick again. I couldn't taste or smell for over 6 weeks. I still ache and my hair continues to fall out. My brain was mush for months and I never had COPD stage 1 before. My brain is different and can't make decisions. Anybody have any ideas?

POSTED OCTOBER 21ST, 2020 AT 6:24 AM

### **Heavenly Williams**

Mary, you're not alone. Many people have suffered beyond what was expected after contracting covid19. I know someone who is not their precovid self..extreme fatigue that coffee can't touch, diabetes, & yes even the functions of the brain. I have a friend who has lost 6 people within 2 months. 4 of those are from covid. These are unprecedented times we are living in. Prayers that all will be healed in Jesus name.

Commenting has been closed for this post.



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**Doctor Ralph C. Menezes MD**  
**8311 W. Roosevelt RD**  
**Forest Park, Illinois**  
**708-691-3811**

State of Illinois

Illinois Department of Human Services  
Division of Rehabilitation Services  
Home Services Program

Re: Customer Michael Stoller  
Case No 07215281  
District 399

Dear Sir:

I am writing on behalf of Michael Stoller, 29, a adult child, a disabled person, a protected person, as defined by the American's for Disability Act (ADA) and a customer of the Division of Rehabilitation Services, Home Care Services Program.

Michael Stoller has contracted COVID-19 CORONAVIRUS PCR, See attached lab report.

In my professional opinion I believe that it is now necessary for Michael Stoller's health, safety and welfare he needs now at least 15 hours of care each day, seven days a week for his health, safety and welfare.

 Dec. 23, 2020

Name: Michael Stoller

## COVID-19 CORONAVIRUS PCR - Details

### COVID-19 CORONAVIRUS PCR

Results  
Abnormal

Status: Final result (Collected: 12/18/2020 6:24 PM)

Your COVID-19 test is POSITIVE: Stay in quarantine until you have been given further direction from either NorthShore Infection Control or the Illinois Department of Public Health

- Stay home: Keep Your Household Home
  - Restrict activities outside your home, except for getting medical care.
  - Do not go to work, school, or public areas.
  - Avoid using public transportation
- If you were tested Prior to a Scheduled Procedure: Your procedure will be cancelled and will be rescheduled in coordination with your Procedure Physician.
- Most Cases can be cared for at home - monitor your symptoms.
 

Shortness of breath	Constant Chest Pain/Pressure
Slurred Speech (new or worsening)	Severe constant dizziness or lightheadedness
- Call your health care provider or the Immediate Care at 224-364-2273 if you experience worsening symptoms:
- Call 911 if you have a medical emergency, alert the dispatch that you have COVID-19 and put on a facemask if possible. If you choose to go the Emergency Room on your own due to worsening symptoms - please go to Evanston or Glenbrook Hospital only - call ahead to the Emergency Room and ask to speak to the charge nurse notifying them that you have COVID and the symptoms you are having..
  - Glenbrook Emergency Department - 847-657-5632
  - Evanston Emergency Department - 847-570-2111
- Wash hands with soap and water for at least 20 seconds or, if soap and water are not available, clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol
- Cover cough and sneezes with tissues or by coughing into the inside of your elbow. Dispose of tissue in a lined trash can. Wear a mask at all times if you can.
- Stay away from others: try to stay in a specific room and away from other people in your home. Practice social distancing: maintain 6 feet from other household members
- Clean and disinfect touch surfaces and common areas in your home with Clorox wipes or a diluted bleach solution (door handles, toys, coffee tables, chairs, bathrooms and kitchen sinks). 1/4 cup bleach to 1 gallon of water - you can use this in a spray bottle or with sponge from a bucket. For toys you should then rinse them with water if possible.
- Do not share utensils, towels etc.

- o If you have questions about isolation or quarantine for you or your family, please contact NorthShore's Infection Control Department at 847-570-2002 or contact the Illinois Department of Public Health.
- o Monitor symptoms. Call your health care provider or the Immediate Care at 224-364-2273 if you experience worsening symptoms, like shortness of breath. Call 911 if you have a medical emergency, alert the dispatch that you have COVID-19 and put on a facemask if possible. If you choose to go the Emergency Room on your own due to worsening symptoms - please go to Evanston or Glenbrook Hospital only - call ahead to the Emergency Room and ask to speak to the charge nurse notifying them that you have COVID and the symptoms you are having..
  - Glenbrook Emergency Department - 847-657-5632
  - Evanston Emergency Department - 847-570-2111
- o If your family starts developing symptoms, please have them log into their NorthShoreConnect account and complete a COVID-19 E-visit.

You can try the following remedies to alleviate some of your symptoms and fight this viral illness:

- Tylenol for fevers and body aches and headaches
- Mucinex-DM Extra Strength or Robitussin for cough and mucous relief
- Vicks Vapo Rub apply to chest and under nose as often as you would like.
- Fresh Ginger + Lemon + Honey Tea. (Add 1 tablespoon of each to boil water, let simmer for 3-4 minutes, strain and drink. You can adjust the quantity of each ingredient based on taste)
- Nyquil at bedtime to help with sleeping.
- Warm steam or humidifier to avoid dry air
- At least 1 glass of water every hour or Pedialyte or Gatorade
- Cough drops like Halls or Cepacol for sore throat and cough
- Salt water gargles three time a day- use warm water with 1 teaspoon of salt
- Saline nasal spray for nasal congestion up to twice a day

Return to Work:

- NorthShore offers e-visits to help obtain guidance regarding return to work and provide a letter for your employer.
- To schedule an e-visit for return to work go to: [COVID Return to Work/FMLA Forms](#)

NorthShore Team Members:

- You will receive a follow-up communication from Employee Health with further guidance and return to work instructions.
- DO NOT RETURN TO WORK until you get your instructions from Employee Health.

Specimen Information: Throat

Component	Value	Flag	Ref Range	Units	Status
COVID-19 SPECIMEN SOURCE	OROPHARYNGEAL				Final
COVID-19 CORONAVIRUS PCR	POSITIVE	!	NOT DETECTED		Final
Comment :					

Component	Value	Flag	Ref Range	Units	Status
COVID-19	Coronavirus detected by PCR				

A normal result for this test is no virus detected.  
Interpreted by Karen L. Kaul, M.D., Ph.D.  
This test was developed and its performance characteristics determined by the Evanston Hospital Molecular Diagnostics Laboratory.  
It has not been cleared or approved by the U.S. Food and Drug Administration.

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**RALPH C. MENEZES, M.D.**

Advanced Psychiatric Services

---

October 25, 2021

**RE: Michael Stoller (dob 12/09/1991)**

To Whom It May Concern:

Michael Stoller is currently under my professional care, and he meets the criteria and definition of a disabled person under the Americans with Disabilities Act (ADA). I am aware of Michael's medical history and his limitations due to his medical conditions.

Michael Stoller was declared disabled from birth by Social Security and is currently on Social Security Disability.

Due to Michael's disabilities, he has limitations in all his daily activities and in order to help alleviate these difficulties and to enhance his ability to function on a daily basis, I am recommending the assistance of a home health care workers Christopher and Leo Stoller. Since Michael needs help with all personal hygiene tasks, getting dressed and undressed, preparing meals, and he needs his Care Takers Christopher Stoller and Leo Stoller to assist him on a daily basis brushing his teeth, shaving, dressing, eating, preparations of special dietetic meals, bathing, medication, incontinence clean up, special meal preparation, cleaning up his bedroom, bathing, laundry etc.,

**Michael Stoller is attached to his current providers (Christopher Stoller)(Leo Stoller) and that Michael Stoller's health would be compromised by adding additional providers to his care as a result of Michael's Catatonic Schizophrenia.**

**Michael Stoller becomes catatonic around different individuals.** The predominant clinical features seen in the *catatonic* subtype of *schizophrenia* involve disturbances in a person's movement. Affected people may exhibit a dramatic reduction in activity, to the point that voluntary movement stops, as in *catatonic* stupor. **Catatonic schizophrenia** is marked by striking motor behavior, such as remaining motionless in a rigid posture for hours or even days, and by stupor, autism, or agitation.

In my opinion Michael cannot have any other caretakers, other than Christopher Stoller and Leo Stoller, otherwise Michael becomes catatonic with strangers.

**In my professional opinion , it is in the best interest of Michael Stoller, to be granted an exception to the overtime rule and to allow Christopher Stoller,Leo Stoller his current provider(s), to be Michael Stoller's exclusive care takers. And to provide the necessary time of at least 15 hurs a day of care for Michael Stoller, for his health ,safety and welfare.**



As a mental health professional, I am well aware of the significant benefits that home health care workers provide for the disabled such as Michael and it is my professional opinion that Michael needs constant supervision from a home health care professional. It is my recommendation that the home health workers Christopher Stoller and/or Leo Stoller come into Michael's house seven days a week, for 15 hours a day. Should you have additional questions, please do not hesitate to contact me.

Sincerely,

*Ralph C. Menezes, M.D.*

Ralph C. Menezes, M.D. FAPA

Board Certified in Psychiatry

---

8311 West Roosevelt Road  
Forest Park, Illinois 60130  
Tel: (708) 771-7000

PHYSICIAN'S REPORT/CERTIFICATE

STATE OF ILLINOIS

CIRCUIT COURT FOR THE \_\_\_\_\_ JUDICIAL CIRCUIT

\_\_\_\_\_ COUNTY

IN THE MATTER OF )  
)  
)

I, RALPH C. MENEZES, M.D., state on oath as follows:

1. That I am a physician, licensed to practice medicine in all its branches in the State of Illinois.

2. That on JAN. 25, 2022, I examined MICHAEL STOLLER  
(month/day) (year) (name)

3. That the following is a description, based on my examination, of the nature and type of

MICHAEL STOLLER'S 's disability:  
(name)

4. That the following is my evaluation of MICHAEL STOLLER 's mental physical and educational  
(name)

condition, adaptive behavior and social skills:

Mental: (1) SCHIZOPHRENIA (2) AUTISM SPECTRUM D/O, (3) INTELLECTU  
DISABILITIES (SEVERE)

Physical: DIABETES MELLITUS ; INCONTINENCE OF STOOL  
& URINE.

Educational: SPECIAL NEEDS SCHOOL WITH SMALL CLASS SIZE

Adaptive behavior: CANNOT ADAPT TO NEW OR UNFAMILIAR PEOPLE OR  
SITUATIONS

Social Skills: POOR SOCIAL SKILLS WITH INABILITY TO INTERACT  
WITH OTHERS

5. That based on my examination and evaluation of MICHAEL STOLLER it is my opinion that:  
(name)

He needs continuity of care with the providers he is familiar with - namely Chris & Leo STOLLER - as he is unable to handle change and becomes more regressed and catatonic. Due to the complexity of his conditions he is in need of 15 (Fifteen) hours of supervised care per day as part of his care plan.

Ralph C. Menezes, M.D. - F.A.P.A.  
(Board Certified in Psychiatry)

# Ralph C. Menezes, M.D.

## Curriculum Vitae

### Personal Data:

Office Address: 8311 W Roosevelt Rd.  
Forest Park, IL. 60130  
Tel . No: 708-488-4968, Fax. No: 708-488-4992

Date Of Birth: November 19, 1946

Licensure: State of Illinois, 1978, ( 036-054796 )

DEA No: AM 7742388

NPI No: 1568417996

Board Certification: American Board of Psychiatry & Neurology, Nov, 1985

Life Fellow: American Psychiatric Association, 2003

### Work History:

Aug 2004- Present- Senior Correctional Psychiatrist  
Cermak Health Services  
Cook County Dept. Of Corrections  
2800 S. California, Chicago, IL. 60608

Sept. 2010-July 2013-Interim Director of Psychiatry  
Cermak Health Services  
Cook County Dept of Corrections  
2800 S California, Chicago, IL. 60608

Aug.2004-Present Advanced Psychiatric Services, SC  
Part-time solo practice of Psychiatry  
In-Patient-Riveredge Hospital  
8311 W Roosevelt, Forest Park, IL. 60130  
Jackson Park Hospital  
7531 S Stony Island, Chicago, IL. 60016

- Oct.1999-Aug.2004 Advanced Psychiatric Services  
Full time solo practice of Psychiatry  
in-patient and out-patient  
Riveredge Hospital, Jackson Park Hospital
- Oct 1990-Sept.1999 Advanced Psychiatric Therapies, SC.  
President of group practice of Psychiatry including  
psychiatrists, psychologists and social workers  
555 Wilson Lane, Des Plaines, IL.60016
- July1978-Oct.1990 Ralph C. Menezes, MD., SC.  
full time solo practice of Psychiatry-  
Forest Hospital- 555 Wilson Ln, Des Plaines, IL. 60016

### Hospital Affiliations & Professional Affiliations:

- 2004-present Senior Staff Psychiatrist, Cermak Health Services  
Cook County Department of Corrections
- 1999-present President- Advanced Psychiatric Services, SC  
Private Practice of Psychiatry-Oak Park, IL.
- 1990-1999 President- Advanced Psychiatric Therapies, SC  
Private Practice of Psychiatry, Des Plaines, IL.
- 1990-1999 Medical Director- Forest Health Systems, Des Plaines, IL.
- 1999-present Medical Staff Member-Jackson Park Hospital, Chicago, IL.
- 2000-2004 Medical Staff Member-Holy Cross Hospital, Chicago, IL.
- 1999-2004 Medical Staff Member- Scott Nolan Hospital, Des Plaines, IL.
- 1984-1986 Medical Director- Lovellton Residential Treatment Center, Elgin, IL.
- 1980-present Medical Staff Member- Riveredge Hospital, Forest Park, IL
- 1980-2000 Medical Staff Member- Hartgrove Hospital, Chicago, IL.
- 1978-1999 Medical Staff Member- Forest Hospital, Des Plaines, IL.

### Medical Education

- February 19,1973 Graduate Degree, M.D., (M.B., B.S.)  
University of Ceylon, Colombo, SriLanka
- 1966-1972 Undergraduate Training  
University of Ceylon, Colombo, SriLanka

1965-1966            Pre-Medical Degree  
Aquinas University, Colombo, SriLanka

#### Post-Graduate Training:

July1975-June1978    Psychiatric Residency  
Chicago Medical School, Chicago, IL>  
Dec. 1974-June1975   Internal Medicine House Office  
National Health System of United Kingdom  
London, England  
Feb 1973-Feb. 1974   Medical Internship  
General Hospital, Negombo, SriLanka

#### Teaching Appointments:

2004-2010            Clinical Instructor in Psychiatry  
Ross School of Medicine, Dominica, West Indies  
1981-1988            Clinical Instructor in Psychiatry  
Chicago College of Osteopathic Medicine, Chicago, IL  
1978-1979            Clinical Instructor in Psychiatry  
Chicago School of Medicine

#### Presentations:

1990-2010            Promotional Speaker for Pfizer, Inc. and Eli Lilly  
Topics related to psychiatry

#### Memberships:

American Psychiatric Association- Life Fellow 2003  
Illinois Psychiatric Society



Date: 9/11/2017

Anastasia Reyes  
Rehabilitation Counselor  
Illinois Division of Rehabilitation Services  
5050 N. Broadway St, Chicago, Illinois 60640

Dear Ms Reyes

This letter is to inform you that on 9/8/2017 Access Living staff was contacted to assist consumer Michael Stoller with the Request for Overtime Exception forms. After discussing the consumer's situation, I determined that requesting the Overtime Exception based on 'Provider Unable to Work' category is not applicable. This category requires CILs staff signature only if consumer contacted Access Living to help identify additional Individual Providers, and we were not able to assist this consumer by providing referrals for new IPs. This consumer did not request assistance in finding new IP because having new/additional IP would not resolved his situation.

Per medical documentation, the consumer's disability does not allow any unfamiliar Individual Providers to provide the support he needs. Unfamiliar people in his environment can lead to worsening his symptoms and lead to catatonia. I advised that this consumer should apply for the overtime exception under the 'Unique/Complex Needs' category which is more appropriate for his situation.

Feel free to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Dariusz Barwacz".

Dariusz Barwacz

Dariusz Barwacz  
Manager of Community Supports Department  
Access Living  
115 W. Chicago Ave.  
Chicago, IL 60654  
Phone: 312-640-2151  
Fax: 312-640-2142  
[dbarwacz@accessliving.org](mailto:dbarwacz@accessliving.org)